



QSCAN ONE

Start Up Guide

Introduction

This guide provides instructions on how to install and start working with QScan One.

QScan All-in-One is a single installer package that installs both QScan Verify and QScan AQC (web app) on your system. The combined package is intended to work on the same machine, with the QScan One license.

QScan Verify provides a user-friendly interface for carrying out the majority of QC tasks - without requiring use of the complete toolset of the QScan AQC web app. Through Verify's UI the user can launch QC scans, see results in the timeline, playback analyzed files, and carry out review tasks.

Installation

For Installing QScan All-In-One, you need to download the installer from the QScan One installer page here:

<https://qscan.io/qscan-one-download-now-windows-os-qscan>

When running the installer, you will need to select the folder for your QScan AIO installation. The default folder is **C:\Program Files\QScanAIO**

Note: You should install QScan AIO on a 'clean' system - one that does not have a previous version of QScan installed. If you have a previous version of QScan installed, you will need to uninstall QScan, reboot, and remove (or rename) the old QScan folder.

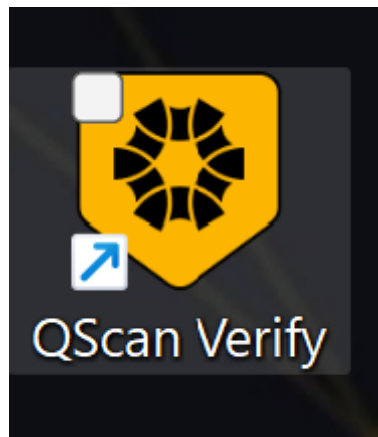
If you just want to use QScan AQC - without Verify - an installer is available via the portal: app.lwks.com - sign in to your account and access the download area via the left menu.

Note: When you install QScan All-In-One, the default web service port will be used (**8080**). If your system happens to be using this port for other applications, a new web service port will be used.

No reboot is required after installing QScan AIO.

Signing up to the License Server

Once QScan AIO install has completed, you will see an icon on your desktop for QScan Verify. Just click on that icon, and you will be able to start the signing up process.



A 'Welcome' dialogue will be displayed, showing two options:

- Create a new account: new users that do never signed up for QScan
- Use an existing account: intended for users that already have an existing account at app.lwks.com (existing Lightworks or Qscan users)

1/3 : Welcome to QScan Verify!



QSCAN
VERIFY

Everything that you need to automate your media QC.
Effortlessly ensure that your video files meet all professional delivery standards

To get started, you need an lwks.com account :

I already have an account ☐

I'd like to make a new account ☒

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1. New users

New users will be able to create a new account in our license server. New users are all those that never created an account for QScan or Lightworks.

You can sign up by entering your data in the form:

2/3 : Create account

Please enter your details :



Create

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Once your data is entered, and assuming that the connection to our license server is correct, you will get a confirmation message:

2/3 : Create account

Please enter your details :

Name Guide AIO

Email aio@qscan.io

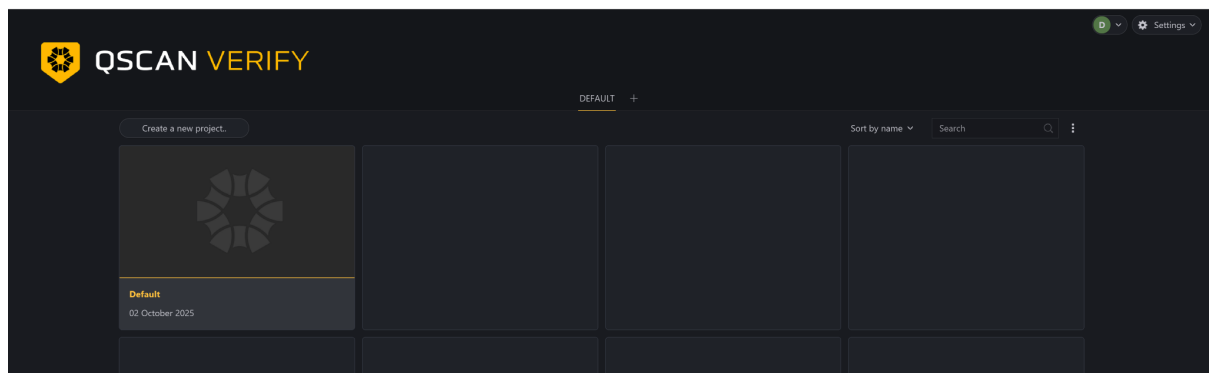
Username GuideAIO

Password *****

Create Account successfully created

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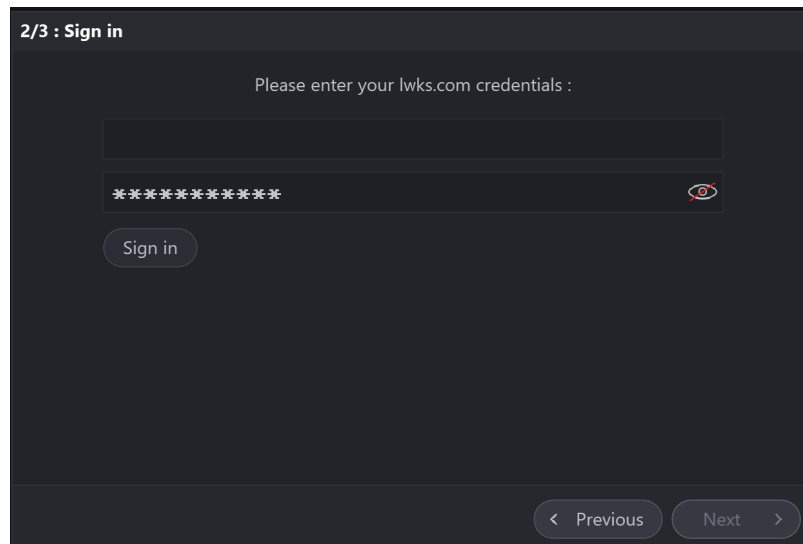
Click on Next, and you will be logged in automatically in Verify, after selecting your preferred language.



2. Existing users

This is intended for customers who already have an account in app.lwks.com (all existing Lightworks users, or QScan users will have an account on that site).

You will be able to enter your account credentials, and access any existing QScan licenses under your account.

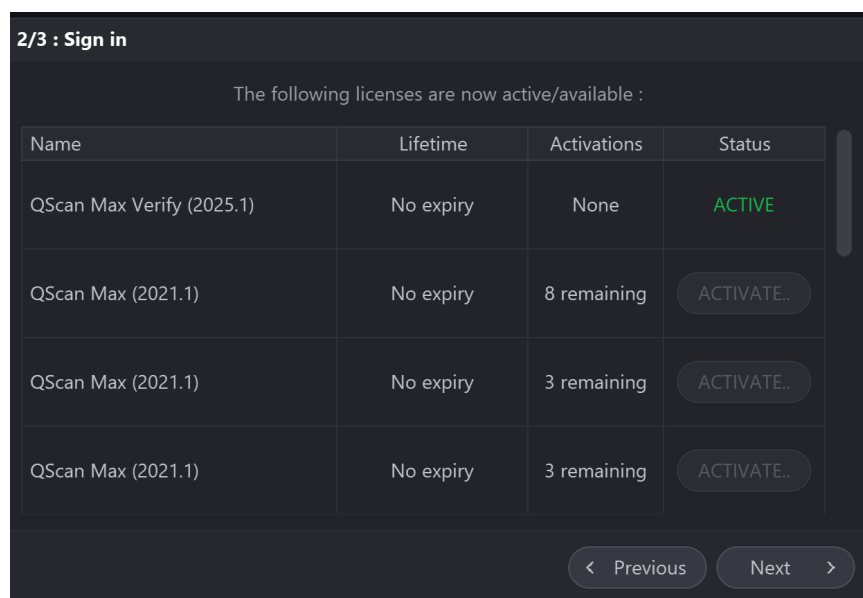


2/3 : Sign in

Please enter your lwks.com credentials :

Sign in

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2/3 : Sign in

The following licenses are now active/available :

Name	Lifetime	Activations	Status
QScan Max Verify (2025.1)	No expiry	None	ACTIVE
QScan Max (2021.1)	No expiry	8 remaining	ACTIVATE..
QScan Max (2021.1)	No expiry	3 remaining	ACTIVATE..
QScan Max (2021.1)	No expiry	3 remaining	ACTIVATE..

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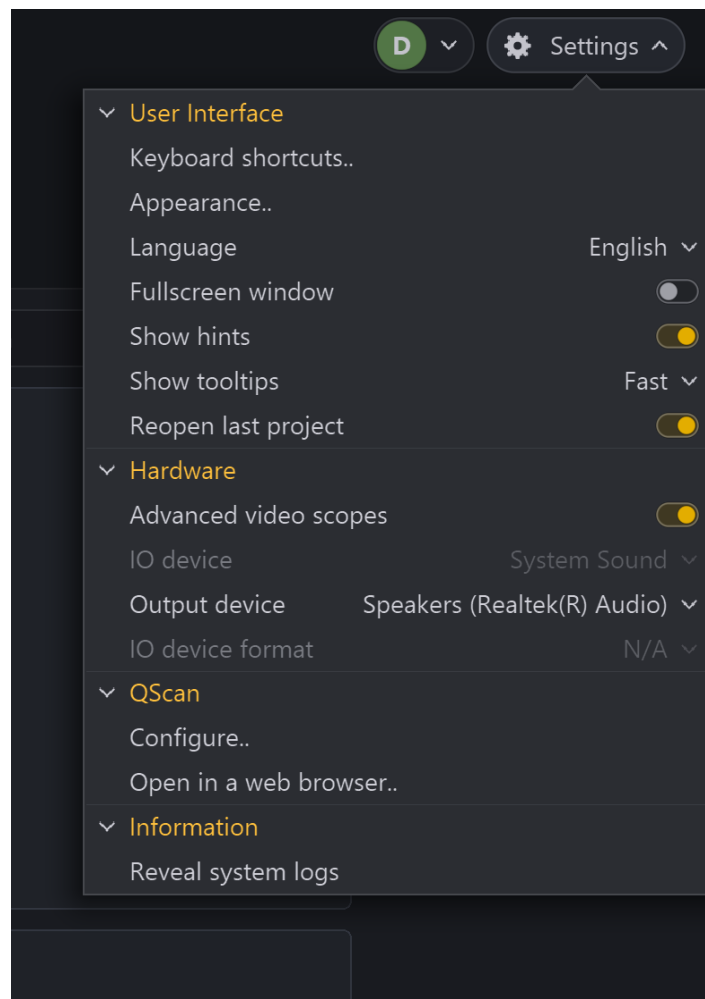
After signing in, your current license will be downloaded.

You will be logged in automatically after selecting your preferred language.

Next Steps

After login, you can immediately start by creating your projects (collection of QC jobs), or new Project Spaces (collection of Projects). On first installation, only the Default Project Space will be displayed and the Default project as part of that project space.

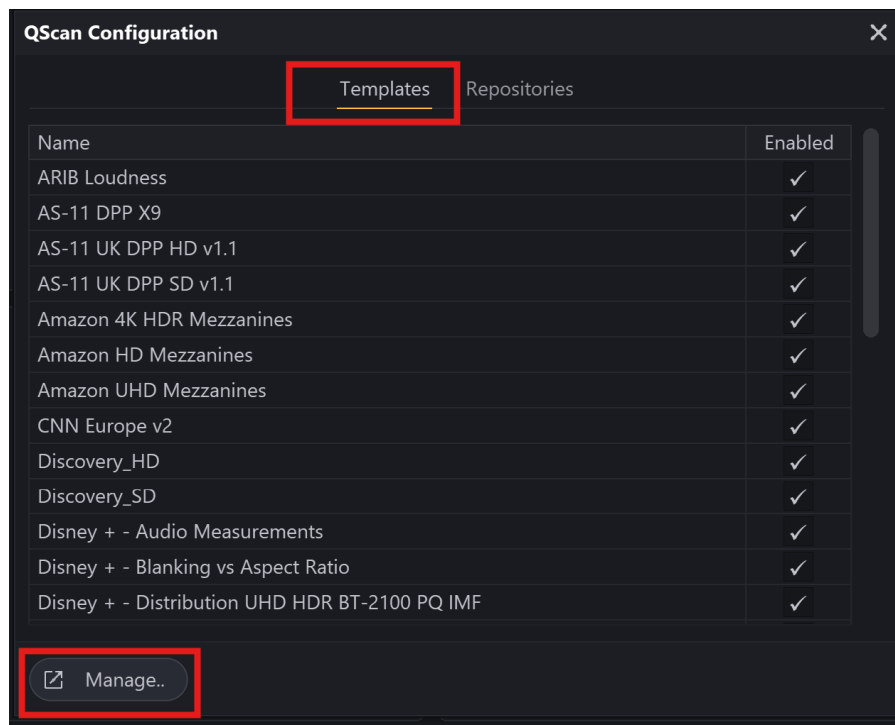
You can create your new templates via the Settings menu: QScan > Configure



Templates

'Templates' are essentially a set of parameter checks used to analyze files.

By following the steps above, new templates can be created by clicking on "Manage" in the Templates tab:



This will take you to the Template tab in the web application. If you want to learn how to create templates in QScan web application, you can access this [link](#)

You're all set

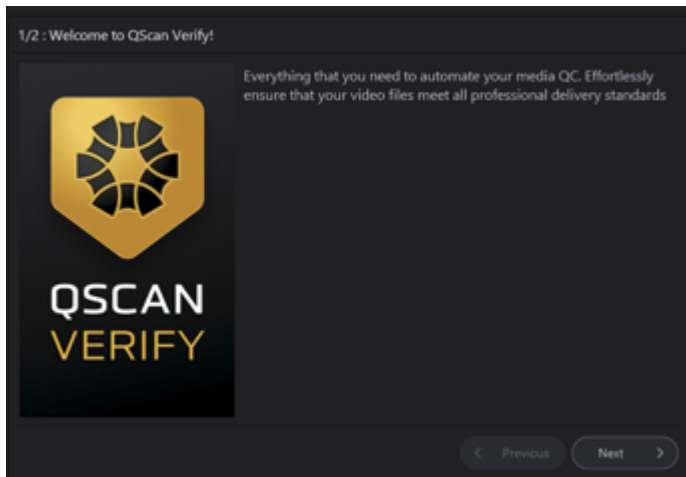
You should now be able to start working with QScan One from the Verify User Interface. If you have any problems, contact support at support@qscan.io

Troubleshooting

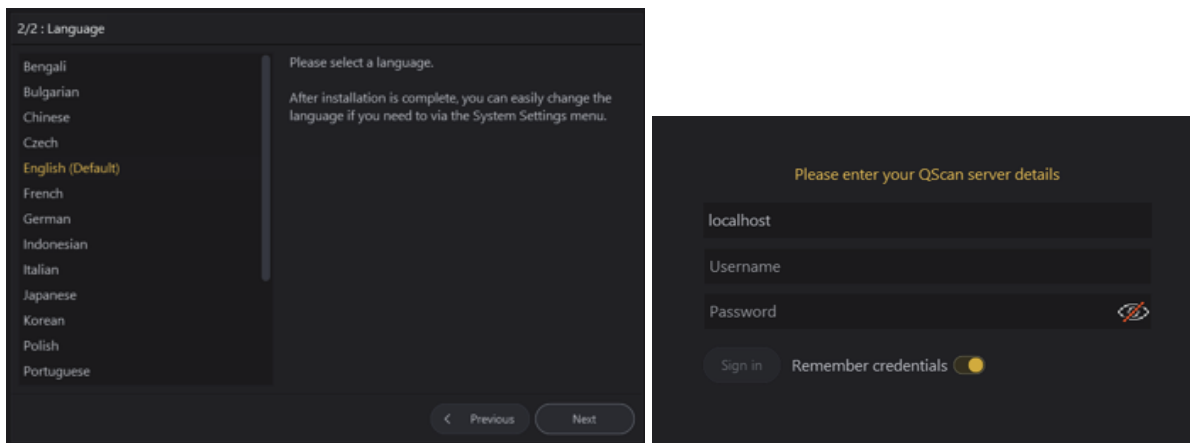
No Create Account or Window for entering existing credentials is displayed:

If you installed Verify or QScan before, it could happen that the account creation screen or introduction screen is not displayed, due to stale credentials in the system.

In that case, you will see a window similar to this:



Followed by windows similar to these:



On this last screen, enter your credentials without changing the host name - as 'localhost' is the machine where the QScan engine is running.

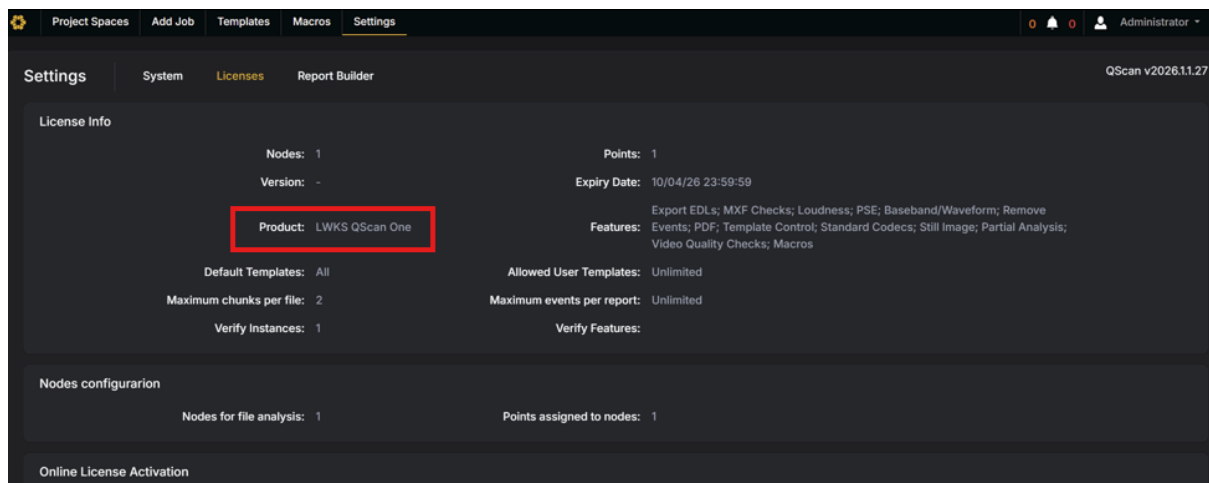
Note: The *username* should be the one you set at registration (not registration email address). If you are not sure, you can always go to app.lwks.com and check it there.

Existing username/password provide an error message

Check that you are entering the right credentials. If you still get an error message follow these steps:

Open your web browser, and enter this URL: **localhost:8080**

You will see a login screen where you can enter your credentials (again, only username is accepted). Once you enter the admin web UI, go to settings/license and check the license displayed in your browser:



If you see something different from Lwks QScan One, in the online activation, enter your credentials again, save them and click on 'Show available licenses'. It should show the QScan One license. Activate and download the license.

My credentials still don't work

If after following the previous steps you are still having problems, contact support@qscan.io